
INTEROFFICE MEMO

DATE: 5/30/2007
TO: MR. MIKE BROWN; MR. BOB MOSS
FROM: ROSE WATKINS, MGR. BUSINESS SYSTEMS
RE: RECOGNITION FOR ALAN FRITZ

Mr. Brown and Mr. Moss,

Synterprise was contracted in early April by Pepco to work with us to conduct a cost analysis for our existing Maintenance Management Systems, Maximo and SAP PM. Senior Consultant, Mr. Alan Fritz and his supporting team, were assigned to Pepco for this initiative.

I would like to acknowledge and commend Mr. Fritz and his team for the excellent work they performed in meeting our objectives, which included, facilitating several workshops to assess our current and future state environments, interviewing internal users to assess their prospective use of either application, providing oversight, guidance, and suggestions for inclusion in the cost analysis model, and preparing a comprehensive Maintenance Management Cost Evaluation Summary Report.

Mr. Fritz was very professional and knowledgeable in the subject matter which proved beneficial in determining the overall outcome for our decision. It has been our pleasure and a privilege to work with Mr. Fritz and the Synterprise team.

Sincerely,

Rose Watkins